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**From:** [REDACTED]  
**To:** [REDACTED]  
**Sent:** 7/14/2021 3:04:05 PM  
**Subject:** RE: Power Outages in Feather River Canyon

Hi, [REDACTED]  
Some new info here:

- The safety of our customers and communities is PG&E primary responsibility.
- PG&E continues to monitor the Dixie Fire in Butte and Plumas counties, and we have crews on-site to support first-responders.
- Late this morning several transmission lines lost power from the Dixie Fire's smoke. Approximately 10,000 PGE customers in Plumas County lost power. We restored power to all customers by 2 p.m.
- The fire is near the footprint of the Camp Fire.

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**From:** [REDACTED]  
**Sent:** Wednesday, July 14, 2021 2:09 PM  
**To:** [REDACTED]  
**Subject:** RE: Power Outages in Feather River Canyon

That's OK. Probably on our web end.

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**From:** [REDACTED]  
**Sent:** Wednesday, July 14, 2021 2:08 PM  
**To:** [REDACTED]  
**Subject:** RE: Power Outages in Feather River Canyon

**\*\*\*\*\*CAUTION: This email was sent from an EXTERNAL source. Think before clicking links or opening attachments.\*\*\*\*\***

Now it works... Before it was not showing me any of that. Sorry about that.

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**From:** [REDACTED]  
**Sent:** Wednesday, July 14, 2021 1:57 PM  
**To:** [REDACTED]  
**Subject:** RE: Power Outages in Feather River Canyon

We are down to about 1,600 without power in Plumas County. Does this not work: [www.pge.com/outage](http://www.pge.com/outage) ?  
There's a map you can view on it.  
[REDACTED]

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**From:** [REDACTED]  
**Sent:** Wednesday, July 14, 2021 1:18 PM  
**To:** [REDACTED]  
**Subject:** RE: Power Outages in Feather River Canyon

**\*\*\*\*\*CAUTION: This email was sent from an EXTERNAL source. Think before clicking links or opening attachments.\*\*\*\*\***

Great! Where can I go for updates because I tried to look at the map.

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**From:** [REDACTED]

Sent: Wednesday, July 14, 2021 12:10 PM  
To: [REDACTED]  
Subject: RE: Power Outages in Feather River Canyon

[REDACTED]  
Yes. More than 10,000 customers. More to follow:

The safety of our customers and communities is PG&E primary responsibility. PG&E continues to monitor the Dixie Fire, and we have crews on-site to support first-responders. Firefighters requested a distribution line be de-energized last night for firefighter safety. Several transmission lines are now de-energized. As of 11:30 a.m., approximately 10,000 PGE customers in Plumas County are without power. We are investigating restoration options. It's near the footprint of the Camp Fire.

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From: [REDACTED]  
Sent: Wednesday, July 14, 2021 11:28 AM  
To: [REDACTED]  
Subject: Power Outages in Feather River Canyon

**\*\*\*\*\*CAUTION: This email was sent from an EXTERNAL source. Think before clicking links or opening attachments.\*\*\*\*\***

Hey [REDACTED],  
I hear that due to the Dixie Power some PG&E customers are without power? Is that true? If so how many customers are impacted?

Thank you,

